

Broker Compliance Obligations



Before referring your customers to Allianz, you must gain customer consent

Gain Consent

Any reference to Allianz products and information is not to be displayed on broker websites

Websites

If you receive a complaint regarding insurance it needs to be lodged to Allianz within 24 hours. Allianz can be contacted on 1300 485 474

Complaints



No Advice

You must not discuss Allianz product features & benefits with your customers. You can only provide factual information.



Marketing Material

All current Allianz digital brochures are available by scanning the QR code or accessing via the stationery order form



TMD

Target Market Determination can be located on the Allianz Website

